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This monthly publication is provided courtesy of Kari Renn, President of LoyalITy.

Our Mission: To make IT work at work so our clients can focus on their company goals without interruption.

Worried About Al Threats? Here's What's Actually **Worth Worrying** About!

Al is rapidly advancing - and bringing with it a whole new way to do business. While it's exciting to see, it can also be alarming when you consider that attackers have just as much access to AI tools as you do. Here are a few monsters lurking in the dark that we want to shine the light on.

Dopplegängers In Your Video Chats – Watch Out For Deepfakes!

Al-generated deepfakes have become scarily accurate, and threat actors are using that to their advantage in social engineering attacks against businesses.

For example, there was a recent incident observed by a security vendor where an employee of a cryptocurrency foundation joined a Zoom meeting with several deepfakes of known senior leadership within their company. The deepfakes told the employee to download a Zoom extension to access the Zoom microphone, paving the way for a North Korean intrusion. For businesses, these types of scams are turning existing verification processes upside down. To identify them, look for red flags such as facial inconsistencies, long silences or strange lighting.

Creepy Crawlies In Your Inbox – Stay Wary Of Phishing E-mails!

Phishing e-mails have been a problem for years, but now that attackers can use AI to write emails for them, most of the obvious tells of a suspicious email, like bad grammar or spelling errors, aren't a good way to spot them anymore.

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Get More Free Tips, Tools, and Services



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Threat actors are also integrating Al tools into their phishing kits as a way to take landing pages or emails and translate them into other languages. This can help threat actors scale their phishing campaigns.

However, many of the same security measures still apply to Algenerated phishing content. Extra defenses like multifactor authentication (MFA) make it much harder for attackers to get through, since they're unlikely to also have access to an external device like your cell phone.

Security awareness training is still extremely useful for reducing employee risk, teaching them other red-flag indicators to look for, such as messages expressing urgency.

Skeleton Al Tools – More **Malicious Software Than** Substance!

Attackers are riding on the popularity of AI as a way to trick people into downloading malware. We frequently see threat actors tailoring their lures and customizing their attacks to take advantage of popular current events or even seasonal fads like Black Friday.

So, attackers using things like malicious "Al video generator" websites or fake malware-laden Al tools doesn't come as a surprise. In this case, fake AI "tools" are built with just enough legitimate software to make them look legitimate to the unsuspecting user – but underneath the surface, they're chock-full of malware.

For instance, a TikTok account was reportedly posting videos of ways to install "cracked software" to bypass licensing or activation requirements for apps like ChatGPT through a PowerShell command. But, in reality, the account was operating a malware distribution campaign, which was later exposed by researchers.

Security awareness training is key for businesses here too. A reliable way to protect your business is to ask your MSP to vet any new AI tools you're interested in before you download them.

Ready To Chase The Al **Ghosts Out Of Your Business?**

Al threats don't have to keep you up at night. From deepfakes to phishing to malicious "Al tools," attackers are getting smarter, but the right defenses will keep your business one step ahead. Protect your team from the scary side of Al... before it becomes a real problem.

4 'Magic' Strategies To Becoming A **Business Legend!**

Former NBA player Earvin "Magic" Johnson Jr. is known not only for his legendary career on the court but also for his remarkable success in business. Here are four strategies Magic used to build his empire that will help you achieve your goals and dreams in your business.

1. Refuse To Lose!

When Magic left basketball for business, many assumed his fame made it easy. The truth was different—he struggled, made mistakes and faced rejection. "I could get the meetings," he said, "but people didn't take me seriously." He used his own money at first, but when he sought outside funding for growth, banks turned him down for three years.

Eventually, he secured a loan and invested wisely, launching his career to the next level. Ironically, the banks that once rejected him now seek his business and he often declines. Magic's takeaway: success isn't about name recognition; it's about showing a solid strategy, clear ROI and value creation. Continued on pg. 3



CARTOON OF THE MONTH



"It's just a welcome mat. That doesn't count."

FREE CASE STUDY:

Discover how Fox Converting, a Green Bay manufacturing giant, transformed its operations by transitioning to Loyality's managed IT services program. This change led to significant cost savings, improved efficiency, and enhanced cybersecurity. Learn from their experience and understand the importance of cybersecurity preparedness for all businesses.

Download your free copy today to gain valuable insights into how proactive IT management can safeguard your company and its reputation.









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2. Rivals Make You Better!

Magic's rivalry with Larry Bird is one of basketball's most famous. "I disliked the Celtics and Larry because you have to in order to beat them," he said. But Bird's relentless work ethic pushed Magic to match him. "I knew Larry was taking 1,000 shots a day, so I had to take 1,000 shots a day. He got better, so I had to get better."

The same applies to business. Competitors force you to sharpen your skills, innovate and work harder. They can keep you awake at night but that pressure can elevate your performance.

3. Elevate Your Game!

"It takes the same amount of time to do a million-dollar deal as a billion-dollar deal," Magic often says. For him, every opportunity must align with his brand, values and long-term goals. He uses a clear set of criteria: if a deal doesn't check enough boxes, it isn't worth pursuing.

Aligned values, shared revenue goals and a commitment to giving back are his markers for success. He teaches that clarity on what fits your company ensures stronger partnerships and sustainable growth.

4. Don't Let Good Enough Be Enough!

Magic believes in constant evaluation and improvement. Every new business begins with a SWOT analysis (Strengths, Weaknesses, Opportunities, Threats). He doesn't stop there he runs SWOTs on his executive team and even on himself.

"I want to be a better man, husband, father, grandfather and CEO," he said. He constantly asks, "Can this team take me where I want to go tomorrow?" That mindset ensures that both he and his businesses are always evolving, never settling.

The Bigger Picture...

Magic Johnson's transition from NBA superstar to successful entrepreneur was not smooth or guaranteed. He faced rejection, adapted and pushed himself the way he once did on the court. His story is a reminder that perseverance, competition, discipline and self-reflection can help anyone elevate their game whether in sports, business or life.

4 Habits Every **Workplace Needs!**

Most cyberattacks don't happen because of some elite hacker. They happen because of sloppy everyday habits – like an employee clicking a bad link, skipping an update or reusing a password that's already been stolen in another breach.

The good news? Small changes in your daily routines can add up to big protection.

Here are four cybersecurity habits every workplace needs to adopt:

1. Communication:

Cybersecurity should be part of the conversation, not just something IT worries about. Talk with your team regularly about the risks they might face and how to avoid them.

For example:

- A short reminder in a staff meeting about how to spot a phishing e-mail.
- Sharing news of a recent scam in your industry so people are on alert.

When security becomes a normal part of the discussion, it feels less like "extra work" and more like second nature. Continued on pg. 4





LoyallTy will meet with your referral and determine if we are a good fit for their IT needs.

> LoyalITy will propose a bestfit solution to solve their IT problems and concerns.

> > Your referral becomes a LoyallTy client - you get a \$1,000 VISA!!



2. Compliance:

Every business has rules to follow, whether it's HIPAA for health care, PCI for credit card payments or simply protecting sensitive customer information. Compliance isn't just about avoiding fines, it's about protecting trust.

Even if you're not in a highly regulated industry, your customers still expect you to safeguard their data. Falling short can damage your reputation just as much as it can hurt your bottom line.

Make sure to:

- Review your policies regularly to ensure they match current regulations.
- Keep records of training and system updates.
- Make compliance a shared responsibility, not just an IT checkbox.

3. Continuity:

If your systems go down tomorrow, how quickly can your business get back up and running? Continuity is all about being prepared.

Always:

- Make sure backups are running automatically and tested regularly.
- Have a plan in place for what to do if ransomware locks up your files.
- Practice your recovery steps before you need them.

Even a simple test, like restoring one critical file from backup, can prove whether your plan really

4. Culture:

At the end of the day, your people are your first line of defense. Building a culture of security means making good cyber habits part of everyday work.

Some ways to make that happen are:

- Encourage strong, unique passwords (or, even better, password managers).
- Require MFA (multifactor) authentication) on all accounts that support it.
- Recognize employees who catch phishing attempts. This reinforces good habits and makes security a team win.

When security feels like a team effort, everyone gets better at it.

Security Is Everyone's Job!

Keeping your business safe isn't just about software or hardware it's about people. By building strong habits around communication, compliance, continuity and culture, you're not just avoiding threats, you're creating a workplace that takes security seriously every day.







Before You Power Down For The Holidays, Do This Tech Checkup!

As the year winds down, many offices slow their pace - but cybercriminals don't take holidays. Before your team signs off for a long weekend or end-of-year break, a quick tech checkup can keep small issues from turning into big, business-stopping problems.

- 1. Clean Up Access: Review who has access to what. Disable logins for former employees, remove "temporary" accounts that never got shut off and make sure admin rights are limited to people who truly need them. Fewer doors mean fewer ways in for attackers.
- 2. Tighten Up Passwords And MFA: Require strong, unique passwords for e-mail, file sharing and line-ofbusiness apps. Wherever possible, turn on multifactor authentication (MFA). That simple extra step can be the difference between a blocked attempt and a costly breach.
- 3. Verify Backups (Don't Just Assume).

Check that backups have run recently and that you can actually restore from them. A quick test restore of a critical file or folder gives you confidence that, if something happens over the break, you can get back up and running quickly.

4. Remind Your Team: A short, friendly reminder about phishing emails and suspicious links right before a holiday break goes a long way. When security is part of everyday conversation, your people become your strongest defense.